

## BLACKWOOD TOWN CENTRE AUDIT – AUGUST 2016

| DATE     | ISSUE  | DEPARTMENT  | PROGRESS UPDATE   |
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| 02/10/13 | <p><b><u>Poundstretcher Site High Street</u></b><br/> Officers continue to work with Poundstretchers in an attempt to rebuild the store and enable the retailer to return to the town centre.</p>  | <p><b>Town Centre Management</b><br/> <i>Andrew Highway</i></p> | <p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/2 An update was provided to the TCMG.<br/> 11/4 A new decal has been installed on the hoarding to improve the appearance of the site. No update has been received from the owner/developer.<br/> 14/6 The insurance claim is still unsettled.</p>   |
| 16/05/14 | <p><b><u>Toilet Block Enhancement High Street</u></b><br/> At the TCMG, it was agreed that proposals would be developed to try and improve the appearance of the disused toilet block on High Street. Should the proposals be approved, the Area Forum Budget may fund the scheme.</p> | <p><b>Urban Renewal</b><br/> <i>Allan Dallimore</i></p>         | <p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/2 An update was provided to the TCMG.<br/> 11/4 No funding is available, so planning powers will continue to be investigated.<br/> 14/6 The issue has been passed to officers to consider enforcement action against the owners. The owner has also been asked for a maintenance schedule for the site.</p> |

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| 04/02/15 | <p><b><u>Street Sign Resetting</u></b><br/> <b><u>Gordon Road</u></b><br/> A street sign on Gordon Road is damaged and one of its legs requires resetting.</p>   | <p><b>Highways</b><br/> <i>Gavin Barry</i></p>   | <p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/2 An update was provided to the TCMG.<br/> 11/4 The work will be completed within 28 days.<br/> 14/6 The sign has been ordered and will be completed in due course, subject to reactive maintenance requirements.</p> |
| 17/06/15 | <p><b><u>Repainting of Double Yellow Lines</u></b><br/> <b><u>Bus Station Pay &amp; Display Car Park</u></b><br/> The double yellow lines alongside the car park are worn and require repainting.</p>                        | <p><b>Highways</b><br/> <i>Gavin Barry</i></p>   | <p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/2 An update was provided to the TCMG.<br/> 11/4 The work is weather dependant, but remains on the programme.<br/> 14/6 This has been completed.<br/> <b>Issue Closed 14/6</b></p>                                     |
| 12/08/15 | <p><b><u>Noise Complaints</u></b><br/> <b><u>Town Centre</u></b><br/> Cllr. Dix has received complaints from residents in relation to excessively loud music being played in <i>The Flour Mill</i> and <i>Preachers</i>.</p> | <p><b>Licensing</b><br/> <i>Myra McSherry</i></p> <p><b>Environmental Health</b><br/> <i>Lyndon Ross</i></p> | <p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>26/2 An update was provided to the TCMG.<br/> 11/4 No further complaints, but monitoring will continue.<br/> 14/6 No further complaints have been received.<br/> <b>Issue Closed 14/6</b></p>                            |

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| 18/08/15 | <p><b><u>Condition of Steps</u></b><br/> <b><u>R/O Wesley Road Car Park</u></b><br/> Cllr. Dix has received complaints in relation to the steps leading from Wesley Road car park to Morrison Street. The steps require some repairs to make them easier to traverse.</p>   | <p><b>Parks</b><br/> <i>Mike Headington</i></p> <p><b>Highways</b><br/> <i>Gavin Barry</i></p>  | <p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>11/4 The works are allocated in the 2016/17 budget and works are anticipated to start in April.<br/> 14/6 The TCMG has agreed to Area Forum Budget funding. Work has been added to NCS schedule.</p> |
| 04/01/16 | <p><b><u>Installation of Event Site Demarcation Studs</u></b><br/> <b><u>O/S Boots. High Street</u></b><br/> A new promotional/event site location has been agreed on the High Street opposite the entrance to The Market Place Shopping Centre near Boots. Studs will be installed in the pavement to indicate the boundaries of the area.</p> | <p><b>Highways</b><br/> <i>Gavin Barry</i></p>  | <p>8/2 The studs have been ordered.<br/> 11/4 Works are scheduled to be completed on 18/4.<br/> 14/6 The studs have been installed.<br/> <b>Issue Closed 14/6</b></p>   |
| 11/04/16 | <p><b><u>Antisocial Behaviour</u></b><br/> <b><u>Bus Station/The Market Place</u></b><br/> At the TCIG, it was noted that there are ongoing problems in the bus station and the surrounding area in relation to antisocial behaviour linked to the sale and/or consumption of alcohol in the area.</p>  | <p><b>Police</b><br/> <i>Ins White</i></p> <p><b>Community Safety</b><br/> <i>Paul Wallen</i></p> <p><b>Licensing</b><br/> <i>Myra McSherry</i></p> | <p>6/6 Dedicated patrols continue, using overt and covert tactics.<br/> 14/6 The area is an ongoing issue and regular patrol plans are in place by both the Police and Community Safety Wardens. Information sharing meetings and enforcement action continues.</p>               |
| 07/04/16 | <p><b><u>Storage of Bin</u></b><br/> <b><u>Gravel Lane</u></b><br/> A complaint has been received from a business on Gravel Lane. One of the neighbouring properties is leaving their bin on the footway rather than locking it away, which is visually unappealing and also leads to unpleasant smells.</p>                                    | <p><b>Cleansing</b><br/> <i>Tony White</i></p>  | <p>14/6 A site meeting took place with the relevant business owner, who has since moved the bin to the correct storage area.<br/> <b>Issue Closed 14/6</b></p>  |



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| 25/04/16 | <p><b><u>Vandalism</u></b><br/> <b><u>Bus Station</u></b><br/> Cllr. Dix received a resident complaint in relation to the bus station. One evening, young people were running across the seats, throwing slates from the planters and writing on the windows.</p>  | <p><b>Police</b><br/> <i>Ins White</i></p> <p><b>Transportation</b><br/> <i>Clive Campbell</i></p> <p><b>Community Safety</b><br/> <i>Paul Wallen</i></p> | 14/6 Dedicated patrols continue, using overt and covert tactics. Repairs have been undertaken on the seats and timetable cases, with graffiti removed from the information displays. |
| 27/04/16 | <p><b><u>Repaint Carriageway Lines Denoting Parking Bay Restrictions</u></b><br/> <b><u>High Street</u></b><br/> Following resurfacing works, the old lines on the carriageway are now visible and the new ones are work and broken.</p>   | <p><b>Police</b><br/> <i>Ins White</i></p> <p><b>Highways</b><br/> <i>Gavin Barry</i></p>   | 14/6 The work is on the lining programme that will be carried out in July and August.  |
| 27/04/16 | <p><b><u>Proposed Amendment of Traffic Order</u></b><br/> <b><u>High Street</u></b><br/> Following a site meeting instigated by the Police, it was agreed to review the Traffic Order and in particular consider the following issues:</p> <ul style="list-style-type: none"> <li>• Add yellow chevrons to the loading bays;</li> <li>• Change the shared loading bay &amp; taxi rank O/S <i>The New Foresters</i> to a loading bay;</li> <li>• Remove the loading bay O/S <i>Flavour Vapour &amp; Barclays Bank</i>;</li> </ul> | <p><b>Transportation</b><br/> <i>Clive Campbell</i></p> <p><b>Police</b><br/> <i>Ins White</i></p>  | 14/6 The process to revise the Order continues.  |
| 27/04/16 | <p><b><u>Repainting Yellow Kerb Lines</u></b><br/> <b><u>Bridge Street/High Street</u></b><br/> The lines in this area need to be added to the kerbs outside the shops opposite the junction with Bridge Street to deter illegal parking.</p>  | <p><b>Transportation</b><br/> <i>Clive Campbell</i></p> <p><b>Police</b><br/> <i>Ins White</i></p>  | 14/6 The work is on the lining programme that will be carried out in July and August.  |

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| 27/04/16 | <b><u>Banner Changeover</u></b><br><b><u>Town Centre</u></b><br>The lamp column banners throughout the town centre will be changed in readiness for the summer period.  | <b>Town Centre Management</b><br><i>Andrew Highway</i>   | 14/6 The changeover has been completed.<br>Issue Closed 14/6   |
| 06/05/16 | <b><u>Former Guide Hall</u></b><br><b><u>High Street</u></b><br>The former Guide Hall behind High Street is in a poor condition and people appear to have gained entry. There is evidence of drinking and drug use within the building. | <b>Regulatory Planning</b><br><i>Tim Stephens</i><br><br><b>Environmental Health</b><br><i>Lyndon Ross</i><br><br><b>Community Safety</b><br><i>Paul Wallen</i><br><br><b>Police</b><br><i>Ins White</i> | 14/6 The area is subject to targeted patrols around the area. Stop searches in and around the building have taken place on numerous occasions. The building is in poor condition and notice has been served on the owners, who will also be charged for emergency works carried out. It is likely that the building will be demolished and the area improved with landscaping. |
| 13/05/16 | <b><u>Cleaning of Planted Area</u></b><br><b><u>Opposite Wetherspoons, High Street</u></b><br>The planted area between the two billboards opposite Wetherspoons is in need of a littler pick and the pavements power washed.            | <b>Cleansing</b><br><i>Tony White</i>  | 14/6 The area has been placed on a forward work programme.   |

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| 23/05/16 | <p><b><u>Car Cruisers Road Closure</u></b><br/> <b><u>High Street</u></b></p> <p>Following the extensive car cruiser issue, which occurred in the town a number of years ago, a full road closure was implemented on High Street every Thursday night by the Police. In recent weeks this has not been implemented leading to vehicles once again using the street, sounding their horns and playing loud music. This behaviour has led to a number of complaints from residents to local Councillors.</p> | <p><b>Police</b><br/> <i>Ins White</i></p>   | 14/6 A meeting will be scheduled between interested parties to discuss a way forward as the road is currently open due to staffing resources. |
| 24/05/16 | <p><b><u>Cleaning of Signs</u></b><br/> <b><u>Town Centre</u></b></p> <p>The artwork signs at the Northern end of High Street are in need of cleaning to improve their appearance.</p>   | <p><b>Highways</b><br/> <i>Gavin Barry</i></p>   | 14/6 The issue has been added to a forward work programme.  |
| 08/06/16 | <p><b><u>Wheelchair Accessibility</u></b><br/> <b><u>Town Centre</u></b></p> <p>Cllr. Rees and Cllr. Dix have received complaints from town centre users who struggle to navigate the town with wheelchair users. The issues include illegally parked vehicles causing obstruction &amp; obscuring views and the gradient on ramps leading to &amp; from car parks.</p>  | <p><b>Urban Renewal</b><br/> <i>Allan Dallimore</i></p> <p><b>Transportation</b><br/> <i>Clive Campbell</i></p> <p><b>Police</b><br/> <i>Ins White</i></p> |   |
| 17/06/16 | <p><b><u>Pavement Slabs Lifted</u></b><br/> <b><u>High Street/Woodbine Road</u></b></p> <p>Following heavy rain, the owner of Tidal's Store reported that the footway slabs appear to have lifted.</p>   | <p><b>Highways</b><br/> <i>Gavin Barry</i></p>   |   |

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| 30/06/16 | <p><b><u>Circus Flyposting</u></b><br/> <b><u>Town Centre</u></b><br/> Cllr. Dix has received complaints from residents in relation to posters throughout the town centre advertising travelling circuses. The posters are often placed on vacant shop units and are never removed after the event.</p>   | <p><b>Regulatory Planning</b><br/> <i>Tim Stephens</i></p>   | 18/7 Officers are currently ascertaining whether any breaches of advertising regulations have taken place. |
| 04/07/16 | <p><b><u>Antisocial Behaviour</u></b><br/> <b><u>Retail Park Steps, Cliff Road</u></b><br/> Cllr. Dix has received notification from residents living near the Masonic Hall that young people are regularly congregating in the area on a Friday and Saturday evening. They are drinking alcohol, intimidating residents and causing damage to property and vehicles.</p> | <p><b>Police</b><br/> <i>Ins White</i></p>   |  |
| 06/07/16 | <p><b><u>Leaking Bins</u></b><br/> <b><u>Bus Station</u></b><br/> A bus station user has approached Cllr. Dix in relation to a problem with the bins. The bins in the station appear to leak when partially full containers are thrown into them. This liquid then causes a slip hazard.</p>  | <p><b>Cleansing</b><br/> <i>Tony White</i></p> <p><b>Transportation</b><br/> <i>Clive Campbell</i></p> |  |
| 06/07/16 | <p><b><u>Deep Clean</u></b><br/> <b><u>Bus Station</u></b><br/> Cllr. Dix requested a deep clean of the bus station ceiling and lighting following complaints from residents.</p>   | <p><b>Transportation</b><br/> <i>Clive Campbell</i></p>  |  |

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| 26/07/16 | <p><b><u>Water Spilling onto the Footway</u></b><br/> <b><u>High Street</u></b></p> <p>Complaints have been received in relation to water flowing onto the footway from the former site of Poundstretcher on High Street.</p> | <p><b>Highways</b><br/> <i>Gavin Barry</i></p> | <p>27/7 The owner of the site has been contacted.</p> |
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